

Integrated Management System Policy

R.E.G Investment Holding Co. the owning company of Al Safir Hotel & Tower and the executive management are fully committed to deliver a grand quality hotel services to its respected clients, by adhering to the international integrated standards, in order to achieve and exceed the client's expectations.

With this respect, our IMS policy complies with the Kingdom of Bahrain's, regulatory and statutory requirements as well as the three international integrated standards; (ISO 9001 Quality Management System, BSI 18001 Occupational Health & Safety Management System and ISO 22000 Food Safety Management System).

Al Safir Hotel & Tower always ensures a mutual beneficiary relationship among all the stakeholders, with the aspiration of strengthening the partnership, investing on staff training and adopting a transparent environment.

Utmost effort shall be invested to maintain the Occupation Health and Safety Management System within Al Safir premises, by ensuring adherence to civil defense & labor law regulations as well as commitment to prevention of injury and ill health to all human potentially affected while Al Safir activities and services take place.

Strict adherence to the ISO 22000 international standard during all food safety related processes, especially by controlling of its critical control points. Moreover, Al Safir Hotel & Tower is complied to the regulations of Ministry of Health in Bahrain as well as customer requirements. The top management of Al Safir Hotel & Tower shall continually implement and update the Food Safety Management System.

Top management assures full awareness and training for employees during the implementation and continual running of the IMS and endeavor to review and continually improve the implemented Integrated Management System in order to maintain a sustainable growth in all aspects and to strengthen its financial status. This policy is issued and communicated to all employees and shall be annually reviewed and updated by the Managing Director.

Vision

To be a distinguished five stars hotel that provides world class hospitality services, this makes us the first choice for guests and corporates in the region, and to become the home for all diversified nations and cultures.

Mission

To provide diversified and high quality hospitality services, by:

- Creating cordial and pleasant atmosphere,
- Adhering to international hospitality standard procedures and norms, and
- Promoting the spirit of team work.

With the view of fulfilling and exceeding the guests and corporate requirements under the motto (*Hospitality Is Our Heritage*).